

# Flexible Instruction Day

If you are experiencing difficulties during a Flexible Instruction Day, please read the FAQ's below. If you still are unable to solve your problem, please contact us at 570-836-3111 ext. 1137 and leave a message. Messages will be returned in the order they were received.

## Frequently Asked Questions

### **I can't access my class or assignments**

If you are having trouble accessing your class and/or assignments during one of our flexible instruction days, please follow the steps below:

1. Ensure you are connected to the internet and that the connection is strong.
  - a. If you have multiple students online at the same time, you may have limit it to only 1 or 2 at a time.
  - b. Check for possible WIFI outages in your area by clicking here:  
<https://downdetector.com/>

### **My device is extremely slow**

1. Ensure you are connected to the internet and that the connection is strong.
  - a. If you have multiple students online at the same time, you may have limit it to only 1 or 2 at a time.

b. Check for possible WIFI outages in your area by clicking here:

<https://downdetector.com/>

### **My device won't turn on**

If your device is not turning on, try charging it. If it will not charge please bring your device to school along with the charger on the next in person day. Be sure to communicate this issue with your teacher.

### **I don't understand an assignment**

If you do not understand an assignment, email your teacher.

### **A link is not working in my class**

If a link to an assignment is not working, email your teacher.

### **I don't have what I need to complete the assignment**

If you do not have the materials you need to complete an assignment, email your teacher.